

Certificate Pack

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Certificate of Registration under the Waste (England and Wales) Regulations 2011

Regulation authority

Address

Name Environment Agency

National Customer Contact Centre

99 Parkway Avenue

Sheffield S9 4WF

Telephone number 03708 506506

The Environment Agency certify that the following information is entered in the register which they maintain under regulation 28 of the Waste (England and Wales) Regulations 2011.

Carriers details

Name of registered

carrier

1 Way Recycling Limited

Registered as An upper tier waste carrier, broker and dealer

Registration number CBDU70039

Matthews Sutton & Co

Address of place of

daress of place of

business

48 - 52 penny lane liverpool

L18 1DG

Telephone number 07702113941

Date of registration

4 November 2021

Expiry date of

registration (unless

9 November 2024

revoked)

Making changes to your registration

Your registration will last 3 years and will need to be renewed after this period. If any of your details change, you must notify us within 28 days of the change.



Certificate of Motor Insurance

Certificate No:

CFP/2023/2257/15220

Form A

1. **Description of Vehicles:** Any motor vehicle in the care, custody, control of the Policyholder or for which they are legally responsible, that has been notified to and accepted by Underwriters

2. Name of Policyholder:

Central Services Liverpool Limited

3. Effective date of the commencement of insurance

4. Date of expiry of Insurance:

for the purposes of the relevant law:

from:

19 July 2023 00:01

until:

18 July 2024 23:59

5. Persons or Classes of Persons entitled to drive: Any Driver

Provided that the person is driving with the consent of the Policyholder, holds a licence to drive such a vehicle or has held and is not disqualified from holding or obtaining such a licence and is complying with the terms and limitations of such licence

6. Limitations as to Use:

Social domestic and pleasure purposes and in connection with the Policyholder's business or profession including the carriage of own goods, excluding use on (but not limited to) a public highway for racing, pacemaking, speed testing, rallies, trials or competitions, letting on hire or for any purposes in connection with the motor trade. This insurance does not cover the release of any vehicle impounded by the police authorities.

We hereby certify that the policy to which this Certificate of Motor Insurance relates satisfies the requirements of the relevant law applicable in Great Britain, Northern Ireland, the Isle of Man, the Island of Guernsey, the Island of Jersey and the Island of Alderney.

For and on behalf of Collingwood Insurance Company Limited Authorised Insurers

Steven Loudwill, Chief Executive Officer

Advice to Third Parties: Nothing contained in this Certificate affects your right as a Third Party to make a claim For full details of the insurance cover reference should be made to the policy booklet and schedule.

Collingwood Insurance Company Limited is authorised and regulated by the Gibraltar Financial Services Commission

Collingwood Insurance Company Limited
Registered in Gibraltar (Reg. No. 89988). Registered office: Sovereign Place, 117 Main Street, Gibraltar GX11 1AA

1808660:15220:20230721:140148:HSSV

24 hour Claim line telephone number: 0345 370 0008

EUROPEAN COVER

The insurance evidenced by this Certificate of Motor Insurance extends to include the compulsory motor insurance requirements of:
a) any member country of the European Union, Andorra, Gibraltar, Liechtenstein, Monaco, San Marino, Vatican City, Iceland, Norway and Switzerland.

b) any other country outside the European Union which has agreed to follow European Directives and is approved by the Commission of the European Union.

This is in place of an International Motor Insurance Card (Green Card) and provides cover at least to the minimum extent required by the law of these countries.

L'assurance dont fait état cette attestation d'assurance automobile s'étend pour inclure les exigences légales d'assurance automobile de: a) tout autre État membre de l'Union européenne; L'Andorre, Gibraltar, Liechtenstein, Monaco, San Marino, Cité du Vatican, L'Islande, la Norvège et la Suisse.

b) tout autre État hors de l'Union européenne ayant consenti à suivre les Directives européennes et ayant obtenu l'approbation de la Commission de l'Union européenne.

Cette attestation remplace la carte d'assurance automobile internationale ("la carte verte") et elle offre au moins la couverture minimum exigée par la loi de chacun de ces pays.

Der auf diesem Versicherungsschein ausgewiesene Versicherungsschutz ist erweitert und erfüllt die gesetzlichen Kfz-Haftpflichtversicherungsbestimmungen:

a) jedes Mitgliedslandes der Europäischen Union; Andorra, Gibraltar, Liechtenstein, Monaco, San Marino, Vatikanstadt, Island, Norwegen, und in der Schweiz.

b) jedes einzelnen Landes außerhalb der Europäischen Union, das sich zur Einhaltung Europäischer Richtlinien verpflichtet hat und von der Kommission der Europäischen Union zugelassen ist.

Dies ersetzt die Internationale Versicherungskarte (die Grüne Karte) und bietet auf jeden Fall die für die jeweiligen Länder gesetzlich geforderte Mindesdeckung.

L'assicurazione attestata dal presente Certificato di assicurazione R.C. auto include anche i requisiti obbligatori di assicurazione auto di:
a) qualsiasi altro Paese membro dell'Unione europea; la Andorra, Gibilterra, Liechtenstein, Monaco, San Marino, la Città del Vaticano, la Islandia, la Norvegia e la Svizzera.

b) qualsiasi altro Paese al di fuori dell'Unione europea che abbia concordato di osservare le Direttive europee e che sia stato approvato dalla Commissione europea.

Questo certificato sostituisce la carta di assicurazione automobilistica internazionale (la carta verde) e provvede la copertura minima richiesta dalle leggi in ognuno di questi paesi.

El seguro indicado en este Certificado de Seguro de Automóviles se extiende para incluir los requisitos del seguro de automóviles obligatorio de:

a) cualquier otro estado miembro de la Unión Europea; Andorra, Gibraltar, Liechtenstein, Mónaco, San Marino, Ciudad del Vaticano, Islandia, Noruega, y Suiza.

b) cualquier otro estado fuera de la Unión Europea que haya acordado cumplir con las Directivas Europeas y que haya sido aprobado por la Comisión de la Unión Europea.

Esta póliza sustituye a la Tarjeta Internacional de Seguro de Automóviles (Carta Verde) y cumple, al menos, los requisitos mínimos de cobertura de acuerdo con la ley de dichos paises.

Your Policy also gives the cover shown on your Policy Schedule while your vehicle is in the countries listed above for up to 45 days in any one period of insurance. Please note that limitations still apply to the permitted use of your vehicle abroad and you should contact your insurance intermediary prior to any intended journey abroad to ensure that full cover will be operative for your trip.



1 Way Recycling Limited T/A Central Waste Unit 2b Pickerings Road Halebank Widnes WA8 8XW

Date Issued 07/06/2023

TO WHOM IT MAY CONCERN

Liability Insurance

Re - 1 Way Recycling Limited T/A Central Waste

Policy Number - CASTL1000568

Policy Insurer - Chapman & Stacey

We have pleasure confirming cover as follows:

Public Liability Limit of Indemnity - £1,000,000

Employers Liability Limit of Indemnity - £10,000,000

Professional Indemnity Limit of Indemnity - NOT TAKEN

Inception Date - 07/06/2023 Expiry Date - 06/06/2024

If you have any questions, please do not hesitate to contact us on 08081 686868.

Yours sincerely

Constructaquote.com





Certificate of Accreditation

This is to certify that

1 Way Recycling Ltd T/A Central Waste

has achieved SafeContractor accreditation

Date: 30th June 2023

This certificate is valid until: 30th June 2024

Certificate number: XM3686

Signed:

Alyn Franklin
Alcumus CEO









Alcumus SafeContractor Ltd is a UKAS accredited Type C Inspection body under ISO17020:2012 covering the SSIP Core Criteria element of the SafeContractor Assessment Standard.



Schedule to SafeContractor certificate

This SafeContractor certificate is awarded for the following services:

Work Categories:

Domestic Cleaners: Wheelie Bin Cleaning

Waste Services: Refuse Collection & Disposal, Waste Collection - General, Waste Collection - Recycling, Waste

Collection/Disposal Services

Industry Roles:

Non-Construction Contractor

Category Related Activities:

Full validation of this certificate should be made via the SSIP Portal www.ssipportal.org.uk

SafeContractor accreditation has been achieved following an assessment of the contractor's health & safety documentation, and compared against the **SafeContractor** Charter Standards, which set out the health & safety standards required to achieve accreditation.

For more information on the Charter Standards, the **SafeContractor** scheme or for confirmation of this contractor's accreditation please telephone **SafeContractor** on 029 2026 6749.

www.safecontractor.com www.alcumus.com



Data Protection Registration Certificate

1 Way Recycling Limited

48 - 52
Penny Lane
Mossley Hill
Liverpool
Merseyside, L18 1DG

Registration reference: ZB225188

Date registered: 04 October 2021

Registration expires: 03 October 2024



Issued by: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire

SK9 5AF

Telephone: 0303 123 1113

Website: ico.org.uk



QUALITY POLICY

Central Waste believes Quality is all about the degree to which we fulfil the requirements of our customers and employees. This principal guides our actions to deliver products and services that are safe, compliant, and preferred by our customers and employees.

At Central Waste, the Directors and Senior Management commit to never compromising on safety, compliance and Quality of our services. We recognise the need to commit to continually improve our Quality Management System for the benefit of our customers, suppliers and employees.

We are committed to improving our Quality performance, including setting Quality objectives.

All Central Waste business and operations will be conducted according to the following principles:

- Offer the highest level of service with the aim of exceeding expectations of customers and offering a better service value than competitors.
- Fully comply with the requirements of service delivery plans, customer needs, regulations, and applicable standards.
- Commitment to continual improvement, continually carrying out product and process improvements within its economic and technical capabilities.
- Commitment to reviewing and reducing the number of non-conformities, both internal and external.
- Taking into consideration the risks posed on the business.
- Ensure suppliers and contractors meet the Company quality requirements.

All employees of Central Waste have responsibilities for the implementation of this Quality Policy by participating and contributing to its success through their actions

Signed: Date: 18 December 2023

Andrew Salim

A. lali

Director



CUSTOMER CARE POLICY

Central Waste is a waste management company based in Cheshire.

The Company aims to:

- provide Best Value to customer by delivering a comprehensive waste management service with a strong commitment to recycling and preservation of the environment.
- maintain and improve the quality of services offered.
- provide services which are professional, legally complaint, assured, auditable, reliable and reproducible.
- ensure customers are treated with respect, courtesy and understanding.
- provide high levels of customer satisfaction.

Access and support

- Customer service is available to all customers between 9 am and 5pm Monday to Friday.
- All customer service staff are located at our Depot in Widnes.
- Our Account Manager is assigned to ensure all our customers sustain quality and delivery of service.

Managing the process

- All employees are fully trained and competent.
- Customers are contacted on a quarterly basis and asked whether they are happy with the level of service they have received.
- Customer queries and complaints are investigated through to successful resolution within the quality management system.
- Customer Satisfaction Surveys are sent out on a regular basis as a proactive approach to improving the quality and delivery of our services, and to ensure we exceed our customer's expectations.

Regular Management Meetings are held to review performance, ensure customer service levels and enable strong communication links across the company.

Signed: Date: 18 December 2023

Andrew Salim Director



HEALTH AND SAFETY POLICY

Central Waste Ltd is committed to the continual improvement of Health & Safety performance and its Integrated Management System, effectively and efficiently to meet changing business and regulatory needs.

The company is committed to the prevention of injury and ill health and will provide and maintain safe and healthy working conditions, equipment and systems of work.

We must ensure that health and safety arrangements are clear throughout the organisation, implemented and reviewed for adequacy.

We will:

- Comply with all relevant legislation, codes of practice and management systems and strive to improve and achieve a high level of performance.
- Provide sufficient resource to ensure that this policy is effectively implemented and maintained at all levels.
- Assign responsibilities and objectives for health and safety to all levels of Senior Management
- Ensure all employees are suitably trained and competent to carry out their duties and responsibilities.
- Involve, consult and encourage commitment and understanding from all employees.
- Investigate all incidents or near-misses to ensure effective corrective and preventative action.
- Review performance of the health and safety management system at Senior
 Management level to ensure that it remains appropriate to the organisation's OH & S
 risks and provides a platform for the continual improvement in the management and
 performance of the OH & S system.
- It is the responsibility of every employee to co-operate in the effective implementation of this policy. Each employee must recognise their responsibility in the health and safety of themselves and the health and safety of others which may be affected by their actions.

This policy will be periodically reviewed for continuing relevance and suitability.

Signed: Date: 18 December 2023

Andrew Salim Director



ETHICAL POLICY

Central Waste is committed to ensuring that all business services are run in an appropriate, reasonable and ethical way.

As such we are dedicated to the provision of the highest quality services to our customers which demonstrate our honesty, integrity and sound business principles.

Our organisation's core values are:

- **Partnerships**
- Integrity
- Dedication
- Quality

Our Company employees are expected to exercise the highest level of integrity in all their actions both internally to colleagues and externally to our customer's, associates and professional acquaintances alike.

We are dedicated to upholding the reputation of the company to maintain confidence in all business services ensuring our continuing success in the field of waste management.

Date: 18 December 2023 Signed:

Andrew Salim

A. lali

Director



ENVIRONMENTAL POLICY

Central Waste is a waste company committed to providing services and products which have minimal impact on the environment. We strive to enhance the image of the Company, and market share within the recycling and waste management industry.

As such we will:

- Comply with the requirements of environmental legislation, relevant standards and codes of practice.
- Monitor and measure performance and continually improve our environmental performance regarding the Company's operations and service provision.
- Minimise use of natural resources and prevent pollution.
- Raise awareness, encourage participation and train employees in environmental matters.
- Communicate our Environmental Policy to all employees, the public and other interested parties.
- Use this policy as a framework for setting and reviewing our environmental objectives and targets.

This policy will be periodically reviewed for continuing relevance and suitability.

Signed: Date: 18 December 2023

Andrew Salim

A. lali

Director



EQUAL OPPORTUNITIES POLICY

The aim of this policy is to communicate the commitment of Central Waste to the promotion of equality of opportunity.

It is our policy to provide employment equality to all, irrespective of any of the protected characteristics:

- Age
- Martial or civil partnership status
- Religious believe or political opinion
- Race (including colour, nationality, ethnic or nation origins, or being a member of the Irish Traveller Community)
- Disability (including mental health and people who have been diagnosed as clinically obese)
- Sexual orientation
- Gender (to include gender reassignment)
- Having or not having dependants
- Pregnancy and maternity

We are opposed to all forms of unlawful and unfair discrimination, to include:

- Direct discrimination; discrimination because of protected characteristic
- Associative discrimination; direct discrimination against someone because they are
 associate another person with a protected characteristic (This includes care of disabled
 people and elderly relatives, who can claim they were treated unfairly because of duties
 that had to carry out at home relating to their care work. It also covers discrimination
 against someone because, for example their partner is from another country.)
- Indirect discrimination: when you have a rule or policy that applies to everyone but disadvantages a person with a protected characteristic
- Harassment: Behaviour deemed offensive by the recipient. Employees may claim they find something offensive even though it is not directed at them
- Harassment by a third party; employers are potentially liable for the harassment of staff
 or customers by people they do not directly employ, such as a contractor
- Victimisation: discrimination against someone because they made or supported a complaint under Equality Act legislation
- Discrimination by perception: direct discrimination against someone because others think they have a protected characteristic



As a constituent element to the promotion of equal opportunities Central Waste requires that all:

- Job applicants, employees and others who work for us will be treated fairly and will not be discriminated against on any of the above grounds
- Decisions about recruitment and selection, promotion, training or any other benefit will be made objectively and without unlawful discrimination
- Disciplinary actions will be made with these equal opportunities policy in the forefront of those decisions

Central Waste recognises that the provision of equal opportunities in the workplace is not just good management practice: it also makes sound business sense. This equal opportunities policy will help all these who work for Central Waste to develop their full potential and the talents and resources of the workforce will be utilised fully to maximise the efficiency of the organisation

Signed: Date: 18 December 2023

Andrew Salim Director



TRAINING POLICY

This policy statement recognises that a competent, motivated and well-trained workforce is essential to continued company success. This policy document is designed to reinforce the commitment to employees' development and outline the framework for its continuance.

It is Central Waste's policy to train and develop all employees by providing appropriate access to relevant opportunities, both internal and external, with requisite support and guidance in line with company objectives.

Training and development is intended to equip employees with the skills, knowledge and understanding to enable them to function in the working environment with competence and confidence. Managers hold a responsibility to ensure that their team has the requisite skillset.

All steps will be taken to ensure equal access to opportunities for training and promotion. Central Waste will endeavour to provide appropriate training to enable staff to perform their jobs efficiently and pursue career development opportunities. Training will be given to all staff that requires it regardless of gender, age, disability, responsibility for dependants, belief, race, religion or ethnic origins, sexuality, pregnancy or maternity and gender.

Central Waste's policy is to provide and maintain all employees with skills, knowledge and understanding that will:

- Ensure that all employees operate effectively at all times, and are fully aware of what is expected of them.
- Foster a culture where "right" actions are carried out first time, and all employees remain cost and quality conscious.
- Provide all employees with agreed and recognised standards of performance expected of them, the basis of regular review and on the job effectiveness.
- Motivate and equip all employees to make their optimum contribution to the achievement of shared goals and tasks.
- Ensure employees conduct their work in a safe and healthy manner.
- Bring all new employees up to the required working performance in a minimum of time, whilst ensuring effective team integration.
- Adopt, and promote, sound training and development practices that support professional cooperation and teamwork at all levels.
- Develop, in the widest sense, the potential of all employees.

This Training Policy Statement will be monitored and formally reviewed for continuous relevance and suitability.

Signed: Date: 18 December 2023

Andrew Salim Director